# EMERGENCY COMMUNICATIONS DIVISION
## - 2026 Calendar Year Call Volume Totals -

| | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | TOTAL |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **911** | 13,844 | | | | | | | | | | | | 13,844 |
| **SMS** | 85 | | | | | | | | | | | | 85 |
| **ABANDONED 911 CALLS** | 2,320 | | | | | | | | | | | | 2,320 |
| **TOTAL 911 CALLS PROCESSED (911 + SMS)** | **13,929** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **13,929** |
| **NON-EMERGENCY LINES** | 10,761 | | | | | | | | | | | | 10,761 |
| **ABANDONED NON-EMERGENCY LINES** | 20 | | | | | | | | | | | | 20 |
| **TOTAL ANSWERED CALLS (911 + NON-EMERGENCY)** | **24,690** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **24,690** |
| **OUTBOUND CALLS** | 6,641 | | | | | | | | | | | | 6,641 |
| **TOTAL DEPARTMENT CALLS PROCESSED** | **31,331** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **31,331** |
| **TOTAL ABANDONED CALLS** | **2,340** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **2,340** |
| **DAILY AVERAGE CALLS PROCESSED** | **1,011** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **1,011** |