



## General Services – Division of Parking



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## Parking System

One of the largest municipally-owned and managed parking systems in the country

- 14 parking garages from 437 to 2,932 spaces
- Age from less than 1 year to 56 years
- 9 surface lots from 14 to over 2,400 spaces
- Roughly 700 metered on-street spaces
- Over 19,500 parking spaces system-wide

Parking Facilities Fund is self-supporting.

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## Parking Core Services

- **Off Street**

- Garages and Lots

- Monthly Parking
    - Residential Parking
    - Daily Visitor Parking
    - Event Parking
    - Validation Program

- Special Event Parking

- Harbor Park
    - Civic Facilities including Scope and Chrysler Hall
    - Cruise Ship Parking
    - All Downtown Events and Festivals

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## Parking Core Services

- **On Street**

- Parking Meters with Pay-By-Phone Option
  - Residential Permit Parking Program (RPPP)
  - City-Wide Enforcement

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## Parking Enforcement

- **Parking Division Enforcement Hours**
  - Monday through Fridays: 8:30 a.m. – 5:00 p.m.
  - Saturdays: 9:30 a.m. – 6:00 p.m.
  - Sundays: No Enforcement
- **General Parking Regulations (Sidewalk to Sidewalk)**
  - Handicapped
  - No Parking Zones
  - Permit Compliance

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## Parking Enforcement

- **Timed Parking**
  - On-Street Meter Permit Holders
  - On- Street Meter
  - Time Limited Areas (Loading)
- **Garages & Lots**
  - Valid Decals
  - Handicapped
  - Improper Parking

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## Parking Code Compliance Is Enforced Several Ways:

- **Parking Enforcement Officers**
  - On-Street Violations
    - Fire Lanes
    - Cross Walks
    - No Parking/Stopping Zones
    - Loading Zones
    - Permit Areas
    - Blocking Driveway
- **Codes Officials**
  - Off-Street Violations
    - Parked On Unimproved Surface
    - Improperly Parked
- **Police Officers**
  - On and Off-Street Violations

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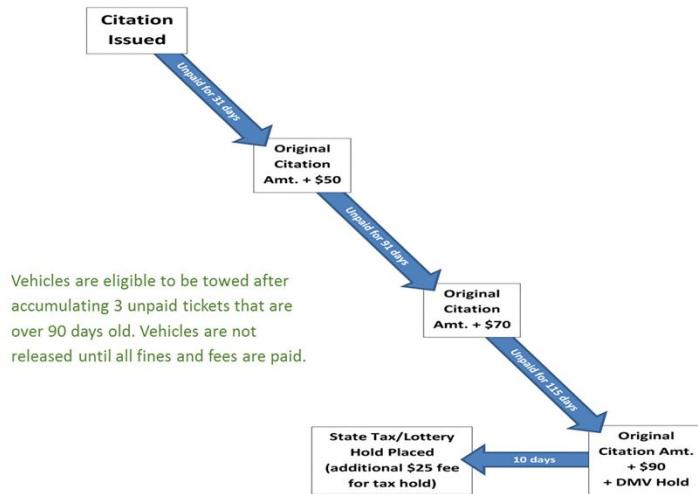
## Parking Citation Process

- Citations linked to license plate on the vehicle, which in turn is linked to the registered owner. Owner is responsible party.
- Division of Parking works directly with the Virginia Department of Motor Vehicles to obtain registered owner information.
- No link is made between the driver (if not the registered owner) or lien holder.
- Division of Parking utilizes a third-party collection service.
- Collection process allows for DMV holds on the reregistering of vehicles and withholding of state tax refunds and lottery winnings (for vehicles registered in Virginia only) until fees are paid.

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## Parking Citation Process



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